

# ISIS-Science Talk

## “An Integrated Consulting Approach: Modernizing the Government of the City of Graz”

by Dr. Andreas Pölzl, Integrated Consulting Group  
7 June 2016, 12:30 p.m.

The next “Science Talk”, organized by the Institute of Systems Sciences, Innovation and Sustainability Research (ISIS), will be given by Dr. Andreas Pölzl (Integrated Consulting Group, with 12 offices in 10 countries) on the topic “An Integrated Consulting Approach: Modernizing the Government of the City of Graz”. His talk will take place on **Tuesday, 7 June 2016 at 12.30 pm in the meeting room of ISIS (Merangasse 18, 1<sup>st</sup> floor)**.

Duration: **Approximately one hour including discussion**. The institute usually organizes three guest talks in each semester, covering its main research fields, i.e., systems sciences, innovation and sustainability research.

There is no need to register for the “ISIS Science Talk” and participation is free of charge.

### Bio-sketch

Dr. Andreas Pölzl (1973) studied business environmental system engineering and business management at the University of Graz, the latter with a doctoral thesis on “environment-oriented innovation management”. In 2001, he started as business consultant for Infora Graz, since 2004 he is managing partner in the Integrated Consulting Group (ICG). Moreover, he is external lecturer at different universities (Graz, Klagenfurt and Krems), is a certified E-business consultant. His main consultancy interests focus on structural reforms in the public sector; lasting budget consolidation; programme and project management; and strategy development and realignment of public organizations and service providers.

He worked/works in projects for a variety of customers, such as Adult Education Center Vienna; Austrian Patent Office; BFI Salzburg, City Councils of Graz, Klagenfurt, Linz, Vienna, Wiener Neustadt; Conservatory Vienna; Municipalities Bruck an der Leitha, Hohenems, Oberwart, Neusiedl, Hart bei Graz; Deutsche Bahn/German Federal Railways; Federal Academy of Administration; Federal Chancellor Office; Federal Chamber of Commerce; Federal Ministries of Forestry and Agriculture, Environment and Water, Economic Affairs, Finance, Justice, National Defense, Public Performance and Sports, Social Security, Generations and Consumerism, Transport, Innovation and Technology; Federal Office for Historical Monuments; Federal Office of Metrology and Surveying; GKK Vienna; provincial governments of Burgenland, Carinthia, Styria, Tyrol and Vorarlberg; ITSU; Kärntner Landesversicherung; Prisma Credit Insurance; Retirement-Pension Insurance; Sozialhilfverband Bruck-Mürzzuschlag; State Attorney; Trade Union of Private Employees.

### Abstract

Andreas Pölzl will focus on the consulting approach of ICG Integrated Consulting Group, which has a strong systemic background. Together with the customers ICG designs working processes to maximize the impact of consulting work. The approach will also be explained in a case study: the restructuring of the City of Graz.