



## uniACCOUNT

<https://online.uni-graz.at>

After enrolment, you will receive a PIN code by e-mail once the tuition fee has been received. You can use this PIN code to activate your student account via UNIGRAZonline. Please note you will need to set up multi-factor authentication (MFA) after activating your account. **With this account you are able to access all of University of Graz's central IT systems.**



## MFA

<https://mfa-setup.uni-graz.at>

Multifactor authentication (MFA) is an access authentication procedure that combines two or more credentials (factors) to verify identity. MFA is a prerequisite for the use of university IT systems.



## WLAN

<https://www.geteduroam.app>

All of University of Graz's students or students of another university participating in eduroam can use WLAN throughout the campus. The connection can be established directly via a corresponding app (<https://geteduroam.app>).



## VPN

<https://univpn.uni-graz.at>

A Virtual Private Network (VPN)-tunnel is provided for access to special services of the University of Graz. VNP address for accessing IT services: <https://univpn.uni-graz.at>; For accessing library services: <https://univpn.uni-graz.at/ub>



## E-Mail

<https://email.uni-graz.at>

You will automatically be assigned a University of Graz e-mail address so you can receive study-related information reliably. The service includes a mailbox with 1 GB, calendar, contacts, web access, spam filter & virus scan.

From off campus the mailbox is accessible with an active VPN connection.



## E-Learning

<https://moodle.uni-graz.at>

Access to course material is provided via Moodle (<https://moodle.uni-graz.at>).



## Storing data

<https://cloud.uni-graz.at>

Public computer workstations with standardised software are available. Workspaces with power supply are accessible with private notebooks and tablets. Use the uniCLOUD service (<https://cloud.uni-graz.at>) to store data up to 30GB free of charge.



## Software

<https://software.uni-graz.at>

Software for students is offered free of charge or at reduced prices (depending on contracts negotiated for universities throughout Austria). Office365, for example, is available as a free licence for the duration of your enrolment. The office-licence can be requested via the portal <https://servicedesk.uni-graz.at> (accessible with an active VPN connection).



## youni

<https://youni.uni-graz.at/>

youni, University of Graz' official app for students, offers practical features designed to improve everyday university life. Available for Android and iOS.



## Print, copy and scan

<https://guthaben.uni-graz.at>

You can use any publicly accessible multifunctional device (up to A3, black and white or color, double-sided, stack feed). Authentication requires your UNIGRAZCard (in print or digitally via youni app). Load print credit via <https://guthaben.uni-graz.at>.



## IT-Support

RESOWI, building part G (08:00 – 18:00)

+43 316 380-2240 (8:00 – 16:00)

[servicedesk@uni-graz.at](mailto:servicedesk@uni-graz.at)

Digital assistant: <https://ask.uni-graz.at>

Instructions & News: <https://it.uni-graz.at>

Map: <https://campusplan.uni-graz.at>

