If you have forgotten your password or forgotten to change your password in time, please follow this procedure to get a new PIN- code:

- Select the web address of UNIGRAZonline: https://online.uni-graz.at/.
- Select the key icon (upper right in the menu bar).
- Select the link “Forgot your password?”. 
- For identification please enter your Austrian Social Security Number¹ and select the “continue”-button.

After you have selected the “continue”-button, a new window opens with the confirmation of the PIN code transmission to your personal, temporary e-mail address.

Please check your mailbox (as well as your junk-mail box).

To activate your PIN code, please follow the steps written in the email you will receive.

If you have further questions or if a problem occurs, please contact the Academic Affairs Office (https://studienabteilung.uni-graz.at/en/) or the Infopoint (https://it.uni-graz.at/en/) of the University of Graz.

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¹ If you do not have an Austrian Social Security Number please use the replacement (social security) number. You can find this on your Stammdatenblatt or on your record of studies ("Studienblatt").